

Reporting Agency: UNDP  
Country: Armenia

## MONITORING ACTION AND STANDARD PROGRESS REPORT<sup>1</sup>

No. and title: 00128546/00127976  
Joint UNDP-UNICEF Project  
“Strengthening Stability and Resilience of the Bordering Communities in Vayots Dzor, Gegharkunik and Syunik Regions” (Phase 3)

Reporting period: September 01, 2021 - June 30, 2022

### I. PURPOSE

- Present project’s goal, objectives, duration, theory of change, implementing partner, responsible parties, other critical information.

**Project Goal:** The Project represents a joint UNDP-UNICEF effort to advance stability and safety in the bordering communities of Gegharkunik, Vayots Dzor and Syunik regions, directly affected by Nagorno Karabakh conflict.

**Project Objectives:**

Objective 1: Enabling environment and employability of the population in bordering communities, especially women and youth, improved through policy reform, capacity building and reskilling

Objective 2: Gender-responsive, conflict-sensitive and COVID-19 aware disaster risk management mechanisms are in place in target communities and facilities

Objective 3: Enabling environment and capacities of the professionals in the State-supported services for the most vulnerable children and families, as well as civil society organizations and peer support networks to provide quality services, including improved mental health and psychosocial support services.

**Project Duration:** August 01, 2022-June 30, 2022

**Project Start Date:** September 01, 2022

**Theory of Change:** The Project theory of change is based on several assumptions, risks, key concepts and approaches including the Project’s concept on socio-economic resilience, disaster and conflict resilience, rights-based approach, community-based strategy and gender dimension.

**Implementing Partner:** DIM Project

**Responsible Parties:** UNDP; UNICEF; Armenian Progressive Youth NGO; Work and Motherland Regional Development NGO.

**Other critical information:** UNDP is leading agency.

### II. RESOURCES AND FINANCIAL PERFORMANCE

- Matrix showing project’s total, annual and delivered resources and percentage by donor funds.

	Total Project Budget	Current Year (2022) (January-June, 2022)			All Years Delivery as of current quarter (USD)	All Years Delivery rate as of current quarter (%)
		Annual Budget	Delivery as of current quarter (USD)	Delivery rate as of current quarter (%)		
UK CSSF (Conflict Stability & Security Fund)	975,646.59 (Phase 3)	423,246.50	423,246.50	100	975,646.59	100
	9,311.11 (Balance from the Project’s Previous Phases 1 & 2)	9,311.11	9,311.11	100	9,311.11	100

<sup>1</sup> GUIDELINES: The report shall be evidence-based, cumulative, strategic, concise, in results language, and proofread. Information adds up/updated through monitoring cycles and presents a highly aggregated picture of project results, risks, issues, course changes, etc. The report shall be prepared/filed by Project Coordinator quarterly. At Q2, Q4 the results, lessons learned, etc are jointly assured/filed by Project Coordinator and Portfolio Manager via a field visit/output verification template (attached). Financial data is grounded on Combined Delivery Report. **Monitoring action timeline:** Planning-20Jan; Q1-30Mar; Q2-30Jun; Q3-30Sep; Q4 provisional-30Nov with updates at Planning/Q1. Project Board shall receive/endorse project results, work plans, etc (for easy ref. all collated in this monitoring report) in frequency of ProDoc framework, more frequently if agreed, but not later than annually. Please do not remove guidelines from the report.

TRAC UNDP	10,000.00	10,000.00	10,000.00	100	10,000.00	100
Total	994,957.70	442,557.61	442,557.61	100	994,957.70	100

*Indicate amount of leveraged resources, even if a parallel funding.*

According to the Amendment #1 to the MoU signed in Feb, 2022 on the Project funding between the Government of the UK, represented by the CSSF, FCDO and UNDP

- the Project implementation period was extended for 3 months, until 30 June 2022.
- the unspent balance of £11,335 (USD 9,311.11) from the previous two phases of the Project was added to the Project 3<sup>rd</sup> phase budget.

In April, 2022 the Project programmatic and financial review was initiated by the Project Management, which showed that a shortage of funds would be due to the fluctuations of USD exchange rates. As a result, USD 10,000.00 was added to the Project total budget from UNDP TRAC resources based on the approval of the UNDP RR to fully accomplish all the programmatic commitments of the Project made at the beginning of 2022. As a result, the Project total budget composed USD 994,957.70, out of which;

- FCDO contribution- USD 984,957.70 (including USD 9,311.11 balance from the Project previous two phases),
- UNDP TRAC funds- USD 10,000.00.

### III. RESULTS AND ANNUAL SNAPSHOT

- **Programme level results:** Indicate project's results/progress towards outcome, output, target (vs baseline) for: (1) UNSDCF/CPD; (2) UNDP Strategic Plan; and (3) Sustainable Development Goal (SDG).

#### OUTCOME, OUTPUT, TARGET

#### PROJECT RESULTS

##### **UNSDCF/CPD Outcome 4:**

People, communities and regions benefit from equitable economic opportunities, decent work and sustainable livelihoods, enabled through competitiveness and inclusive green growth.

The Project achieved enhanced economic resilience and social cohesion of bordering communities in Gegharkunik, Syunik and Vayots Dzor regions by contributing to the enabling environment for vocational education and training (VET) as well as improved employability of women, men, youth, people with disabilities, displaced persons and veterans residing in the bordering communities of the target regions through supporting employment policy reforms as well as deploying Active Labor Market Policy instruments including up-skilling/re-skilling with the further job placement.

##### **UNDP Strategic Plan Output 1.2:**

Capacities at national/sub-national levels strengthened to promote inclusive local economic development (LED) and deliver inclusive public services.

##### **SDG 4:**

Ensure inclusive and equitable quality education and promote lifelong learning opportunities for all.

##### **SDG 8:**

Promote sustained inclusive and sustainable economic growth, full and productive employment and decent work for all.

The Project addressed challenges of vocational education and training (VET) system including online VET, development of competency-based State education standards and modular programs, capacity building of 550 VET faculty from all 18 TVET institutions located in the target regions of the Project in IT, visualization of on-line classes and crises management; as well as introduced fully paid 3-month on-job training and internship schemes for the first-time job seekers reaching out 205 direct beneficiaries with 69% job placement and 78% women participation rates for the most vulnerable segments of population. The Project has also significantly contributed to the improvement of career guidance and professional orientation system as part of employment and skills development policy at the national level aimed at piloting of Career Guidance Model aimed at socio-economic reintegration of conflict-affected population for 50 veterans through week-long Career Camp as well as capacity building of 100 Unified Social Services employees on provision of quality services to conflict-affected population for their facilitated entry into the labor market.

## **SDG 17:**

Strengthen the means of implementation and revitalize the global partnership for sustainable development.

The Project has established a strong partnership with the key national and regional stakeholders (MLSA, MESCS, MES, Unified Social Services (USS), regional authorities, CSOs, private business and academia) built over the course of the Project implementation. The Project responded to the government's post-conflict mitigation policies and contributed to the national ownership and sustainable results in Education, Employment, DRM, and Social Protection sectors.

- **Project level results: (1) Discuss project's progress and achieved output(s) vis-à-vis Project Document (ProDoc) Results and Resources Framework (RRF) disaggregated by years (the last year comes first); (2) Update ProDoc RRF in annexes.**

## **2022**

To evaluate the impact of the Project interventions at both national and local levels, the Project has implemented Project direct Beneficiaries-based Survey (BBS), which was conducted by independent "AM Partner's Consulting Company" outsourced by UNDP on the competitive bases.<sup>2</sup>

### **Output 1: Socio-Economic Resilience**

- 72 direct beneficiaries participated in fully funded 3-month internship program at the premises of regional employers across 3 target regions, 78% are job-placed.
- Training on "Career Guidance and Professional Orientation" for 100 employees of 49 regional offices of the Unified Social Services to deliver timely qualitative service to conflict-affected population including demobilised youth aimed at their socio-economic reintegration and smooth transition to the world of work.
- Two State education standards with the corresponding 2 Modular Programs for two vocational occupations- Accountant and Organiser of Social Works (renamed occupation for Manager of Social Insurance) developed. 2 State education standards are endorsed by the RA Ministry of Justice with the order of the RA Minister of ESCS to apply them starting from 2022-2023 education year. Two modular programs are approved by the RA MESCS for further implementation.
- Finalization of the package of recommendations for the MESCS for online TVET along 3 directions;
  1. Draft order on how to organize online TVET,
  2. Recommendations on how to improve Information Management System in TVET,
  3. Revision of the Government decree on the list of occupations allowed to be thought online.

### **Output 2: Disaster Risk Management (DRM)**

- Local Level Risk Management (LLRM) assessments were conducted in 20 settlements of Meghri, Vayk (Zaritap), Areni and Vardenis (Geghamasar) communities.
- 7 consolidated communities have benefited from the 9 small-scheme risk-informed projects granted to 7 local NGOs focusing on the following areas of interventions at community, kindergarten, health facilities and TVET institutions level;
  1. Development of the DRM plans,
  2. Upgrade of Early Warning System (EWS) across target communities,
  3. Retrofitting of shelters,
  4. Extensive capacity building including drills and simulation exercises in the field of DRM. Particularly, risk-informed capacity-building activities for the personnel of local self-government bodies, regional kindergartens, health-facilities, and TVET institutions have been performed on "First Aid", "Disaster Response - First Aid", "Provision of Psychological First Aid in Emergency Situations", etc.
  5. Inventory of regional historical monuments to preserve them from natural disasters and external shocks.
- DRM plans have been developed for local self-government bodies, 15 regional kindergartens, 6 regional health-facilities and 4 regional TVET institutions.

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<sup>2</sup> Beneficiary Based Survey is part of the report.

### Output 3: Social Resilience (implemented by UNICEF)

2021

#### Output 1: Socio-Economic Resilience

- 480 teachers of 16 TVETIs were trained on the methodology and tools for e-learning during the first training program
- Based on the lessons learnt from the first training, 550 participants, including 36 management representatives of 18 TVETIs were trained on MS Office and crisis management techniques during the second training program.
- 133 direct beneficiaries participated in fully paid 3-month on-the-job trainings at the premises of regional employers across 3 target regions with 50.3 % of job placement rate. 80.5 % among job placed are women.
- “My Skills - My Future” week-long Career Camp for 50 veterans has been conducted as part of the Model on “Socio-economic Re-integration of Conflict-affected Population” piloted together with the MLSA.
- Support to the MESCS in the field of online TVET as per the policy advice based on the above-mentioned 3 directions.

#### Output 2: Disaster Risk Management (DRM)

- 62 participants from pre-selected 22 CSOs from the Project target regions were trained on “DRM Basics, Gender in DRM and Civil Protection Measures” with incorporation of gender-focused separate sessions. Women participation rate is 45%.
- 10 risk-informed small-scheme financial projects awarded to 7 local empowered NGOs.
- The Project has supported development of City Scorecards with DRM plans for 3 cities (Sisian, Kajaran and Meghri) based on the methodology applied by Making Cities Resilient (MCR) Assessment Global Campaign.

### Output 3: Social Resilience (implemented by UNICEF)

- **Annual work plan (WP):** Present current year’s targets and results. Indicate reason if below target. All targets of the Project are met and even exceeded originally planned indicators as per the below given WP:

Atlas Activity/ Component/ Output	Year targets/ Key Deliverables	Current Year (2022)			
		Planned		Actual	
		Q1	Q2	Status	Comments
1. Implementation of competency-based VET reforms to enhance youth employability in fragile context	a) VET policy development for on-line education to address accessibility and quality in VET system		a) yes	Completed	Full package has been submitted to the MESCS
	b) capacity building of VET faculty on e-learning modalities and techniques		b) yes	Completed	
	c) development/revision of educational standards		c) yes	Completed	2 Standards are endorsed by the RA Ministry of Justice and are ready for implementation
	d) support to Career Guidance and Professional Orientation system		d) yes	Completed	
5. COMMUNITY LEVEL	a) practical interventions to support implementation of DRM plans		a) yes	Completed	
	b) Support to use Score Card and develop City Resilience Action Plans			Completed	Completed by the end of 2021
	c) LLRM assessments’ continuation		c) yes	Completed	20 target communities are covered by the LLRMAs

6.KINDERGARTEN & HEALTH FACILITIES LEVEL	a) DR assessment and DRM and contingency plans development for kindergarten and health facilities		a) yes	Completed	
	b) Introduction of financial sustainability instruments for CSOs in the field of DRM		b) yes	Completed	
	c) Capacity development of local NGOs and civil society		c) yes	Completed	
7. Delivery on-job trainings with further job placement for the most vulnerable segments of population	job creation interventions at the community level		a) yes	Completed	

#### IV. GENDER MAINSTREAMING, CROSS-CUTTING RESULTS, TARGETING

- Indicate project's gender marker (GEN0-3), gender mainstreaming strategy/approaches in line with corporate/CO Gender Equality Strategy, mentioning particular **gender-responsive (GEN2) or gender-transformative (GEN3) results**. GEN0-1 projects shall be revisited for a possible upgrade.

The Project corresponds to UNDP Gender Marker **GEN 2 (OECD-DAC GEM1)**.

As per the OECD-DAC GEM 1 definition, gender equality is an important, but secondary objective of the Project. The Project activities had strong gender lenses and assured extended opportunities for women and girls to participate at all schemes provided by the Project interventions on the ground, which are undoubtedly contributed to the wider access and better opportunities for women and girls in the field of improved livelihoods, gender-sensitive informed DRM as well as enhanced quality of social protection and social services.

#### 2022

- 72 first-time job-seekers, especially young women (74%) mostly graduates of vocational education and training colleges (40%), universities (25%) and demobilized young men or veterans (17%) participated in paid 3-month internship program at the premises of 54 regional employers from Vayots Dzor (15), Gegharkunik (19) and Syunik Regions (20).
- More than 18 000 direct beneficiaries with more than 90% of women participation rate are benefited from joint initiatives supported by small-scheme financial projects.
- Number of population served by the facilities that implement DRM plans in the target communities is 322 (316 women (98%) and 6 men (2%); indirect beneficiaries are 1052 children, parents, community members).

#### 2021

- 133 direct beneficiaries, out of whom 78% are unemployed women, 5 ex-combatants, 8 PWD have been involved in 3-month paid on-job training and internship programmes. As a result, 50.3 % of the Project beneficiaries are job placed, which is one of the sustainable outputs delivered by the Project. 80.5 % among job placed are women.
  - The Project has successfully completed capacity building of 62 participants from local authorities and 22 preselected local CSOs introducing “DRM Basics, Gender in DRM and Civil Protection Measures” with the special focus on gender issues. Women participation rate at the training course was accounted to 45%.
  - Draft regulations enabling gender-responsive on-line VET developed and circulated among wide audience for insights and final comments.
  - Massive online training «Bridging Gap-Development of Digital and Crisis Management Skills» for 550 personnel including 16 VETIs' management as well as teaching staff has been successfully conducted with delivery a panel session on Crises Management during the compound crises with the focus on gender. Women participation rate at the training course was accounted to 72%.
- Highlight project's **cross-cutting results and 'enablers'** (as relevant) in such areas as: cross-portfolio interventions, human rights-based approach, risk informed development, mainstreaming innovation, social and environmental responsiveness, user-driven design and citizen engagement, leveraging private finance.

*Cross-portfolio interventions:* The Project has successfully applied cross-agency and cross-portfolio cooperation in the field of economic resilience (SEG portfolio) and DRM (Climate, Environment, Resilience portfolio), human rights-based approach, risk-informed decision-making based on evidence-based analyses, mainstreaming innovation to bring development at the national, regional and community levels, as well as widely used participatory approach and CSOs engagement.

*Human rights-based approach* has been displayed in all the Project's interventions both at national and local levels.

*Risk-informed development* was widely deployed into the implementation of the small-scheme financial projects in the field of DRM.

*Innovation was mainstreamed* through piloting of 2 different Models. One Model was piloted at the national level and aimed at Socio-economic integration of conflict-affected population via career guidance and professional orientation tools and techniques. The other Model was piloted at the local level through empowerment of regional NGOs in the field of DRM to directly implement risk-informed projects aimed at resilience building to external shocks and disasters. Besides, the Project has addressed policy reforms in online VET system aimed at digitalization and modernization of the VET system in Armenia with the purpose to improve quality of VET and shape the labor force responsive to the needs of the domestic labour market.

*Social responsiveness* was represented by the direct involvement into on-job training and income generating activities of the socially most disadvantaged segments of population including unemployed young women, displaced population, PWD, veterans, first-time job seekers, etc.

*Environmental responsiveness* has been promoted throughout several small-scale financial projects aimed at installation of solar panels for energy saving solutions in a number of community-based ambulatories and kindergartens.

The Project was marked by participatory approach based on *user-driven and citizen engagement principals*, particularly in development of DRM plans for local municipalities as well as community-based kindergartens, health points and TVET institutions.

One of the Project's remarkable achievements was *raising extra funds* from local municipalities for the implementation of the risk-informed small-scale financial projects aimed at renovation works of kindergartens and health facilities.

- *Present the project's targeting strategy in line with corporate **Leaving No One Behind (LNOB)** strategy mentioning particular beneficiary groups.*

The Project directly targeted the most vulnerable segments of population and fully executed LNOB strategy providing tangible assistance to unemployed young women, displaced population, PWD, veterans, socially vulnerable children. The below given statistics proved the Project's LNOB strategy:

- ✓ 78 % of women participation rate is assured for the reskilling-upskilling component.
- ✓ 45% of women participation rate is assured at the training program entitled "Disaster Risk Management (DRM) and Strengthening Community Resilience" with participation of 22 NGOs and 62 participants.
- ✓ A separate two sessions devoted to the gender issues and their interlinkages with DRM as well as women in crisis with articulation of women special needs and reproductive health problems have been included in the training agenda to mainstream gender issues in DRM.
- ✓ 50 veterans have been involved into week-long Career Camp.

## V. RISKS, PROPOSED CHANGES TO PRODOC, HORIZON SCANNING, EVALUATION

- **Risks, Changes: (1)** Discuss current project risks, mitigation strategies and necessary changes to ProDoc as derived from horizon scanning. Substantive revisions shall be appraised via LPAC<sup>3</sup>. **(2) Update/maintain project risks, including from SESP<sup>4</sup>, in Atlas and attached off-line Risk Logs.** Risks that are no further relevant shall not be deleted.

The Project Risks are presented in **Offline Risk Log** of the report.

All the risks were identified adequately at the beginning of the Project implementation and were constantly monitored and updated along with the mitigation measures/strategies given in the risk matrix. The only risk which was impossible to precisely predict in advance was the fluctuations in exchange rates occurred since April, 2022, which led to the depreciation of the Project budget in GBP and USD. In this regard, the Project management has signaled about expected losses and;

- ✓ proposed to reallocate the Project management cost for April-June, 2022 to other UNDP Project led by the same team,
  - ✓ mobilized UNDP TRAC resources to cover unexpected losses to fully accomplish the Project's programmatic commitments made at the beginning of 2022 thus displaying agile financial management.
- **Evaluation:** Present project evaluation schedule. For implemented evaluations present recommendations and implementation (attach updated Management Response).

The Project's direct beneficiaries-based Survey (BBS) has been initiated by the end of the Project implementation as part of the Project evaluation exercise. The BBS results are attached to the Report. Donor evaluation mission is scheduled by mid. September, 2022.

## VI. PARTNERSHIP, COMMUNICATION AND KNOWLEDGE PRODUCTS

- Discuss project's **partnership strategies** and emerging opportunities. Indicate project's South-South/Triangular cooperation, Inter-agency collaboration, and/or any other international collaboration, mentioning also project's learning or leading role.

Strong partnership at all levels: national, regional, and local has played a critical role in achievement of the sustainable results along all vectors of the Project's interventions, which have a full potential to be scaled up across other regions of Armenia.

### Partnerships:

The Project has well-established partnerships with the key national and regional stakeholders built over the course of the Project implementation presented in the matrix below:

<b>Partner</b>	<b>Partnership Interventions</b>
Ministry of Education, Science, Culture and Sport ( <b>MoESCS</b> )	Through direct engagement into VET reforms.
Ministry of Labor and Social Affairs, Unified Social Services ( <b>MoLSA, USS</b> )	The main counterpart for on-job training and career guidance and professional orientation components
Ministry of Emergency Situations ( <b>MES</b> )	Engaged in local level risk management and school safety and disaster risk management actions.
Regional authorities, CSOs, private business and academia	Local municipalities in a number of cases have invested their own funds in co-funding of risk-informed small-scale projects in the field of DRM.

### Inter-agency collaboration:

<sup>3</sup> Local Project Appraisal Committee

<sup>4</sup> Social and Environmental Screening Procedure

The Project has been implemented in partnership with **UNICEF**, hence the synergy and the joint approach towards implementation of the activities has been ensured in all stages of the Project. Equally, the Project has initiated regular coordination meetings and has prepared joint updates and reports as relevant.

### **Cross-portfolio partnership:**

The Project applied cross-portfolio partnership between UNDP 2 portfolios: **Socio-economic Governance** and **Climate, Environment, Resilience Portfolio** for DRM component implementation.

- The Project assured agility and responsiveness to the needs of both national and local actors based on the evidence-based benchmark evaluations, to assess the progress against the set objectives.
- The Project modelled good practices and efficient mechanisms for service delivery in conflict-affected, fragile areas and is ready to further implement and scale-up the Models across other borderline communities of Armenia.
- By capacitating a cohort of local CSOs, service providers, as well as local government bodies with new methodologies, cooperation modalities and integrated planning mechanisms, the Project has managed to establish different cooperation modalities and sustained the key achievements beyond the Project lifetime.
- *Collate in a table project's **knowledge and communication materials**, including planned and flagship publications. Indicate strategic application of the materials.*

Project communication activities are considered to be well elaborated, reached the Project direct and indirect beneficiaries in understandable and human-centric language, as well as covered large audience via different online platforms, TV programs, and social media channels;

1. Project's visibility activities were aligned with the **Project Communication Strategy** prepared in October, 2021 and was periodically referred to/updated as per the Project implementation course.
2. Besides, the Project has hired **Communication Officer** in January 2022 to strengthen its visibility across different vectors of the Project interventions.
3. Over the course of the Project implementation the Project's main objectives, targets, and the UK support have been widely highlighted and explicitly communicated during all **meetings with the concerned parties** at all levels -national, regional, and local.
4. **MLSA, MESCS as well as MES** at the level of the Ministers and Deputy Ministers have been constantly provided detailed information on the Project's interventions, its target groups, regions as well as estimated budgets to the full satisfaction of the national partners.
5. The Project has also conducted several informative meetings with the **State institutions** including but not limited to the National Institute of Labour, National Center for VET Development, National Center for Education Technologies, etc.
6. The Project has also conducted **Beneficiary-based Survey** with articulation of the Project donor and scope of work done.
7. The Project has produced **10 YouTube episodes** (human-centric stories) on Jobs component based on the already approved by the donor format.
8. The Project **Closing Event** was held on July 6-7, 2022; high-rank 2-day mission on the Project's results to Vayots Dzor and Syunik regions led by the UK Ambassador, UNDP Resident Representative (RR), UNICEF Representative as well as UNDP Deputy RR. The mission was complemented by 2 cameramen to highlight the key findings of the Project and the role of the donor in episode on the Project's results with the interviews of the mission high-rank members.
9. The Project has also undertaken several **field missions** to the target regions and widely presented the Project objectives and source of funding to the local authorities and CSOs to effectively execute planned interventions on the ground.
10. The organizations directly benefited from the Project support (VETIs, kindergartens, schools, health facilities) have displayed at the institutions' entrance the Project's **promotional plates** with articulation of the source of funding and the implementing partners.
11. Visibility of the Project activities with the highlighted UK support was ensured in all occasions during the national and local events and meetings with the **Project bilingual banner**. Project interventions at all levels were widely presented via official websites of UNDP, UNICEF, local media including FB, and different national platforms with locally mirrored coverage of events and broadcasts.

The list of publications and knowledge materials produced during the Project implementation is presented in the table below:



N	YEAR	PRODUCT	USER GROUP
1	2022	Project Beneficiary-based (BBS) Survey	Donor, UNDP, UNICEF, Project direct and indirect beneficiaries, national and regional stakeholders
2	2022	Package of Recommendations for improvement on-line TVET	MESCS, NCVETD as well as national Center for Education Technologies
3	2022	2 State Education Standards and 2 Modular Programs for accountant and social worker	available online <a href="http://www.mkuzak.am">www.mkuzak.am</a>
4	2022	21 LLRM assessments	available for concerned local communities and settlements
5	2021	Training materials on gender-sensitive DRM	available for all training participants
6	2021-2021	DRM plans	available for concerned local communities, settlements, and specific institutions (kindergarten, ambulatories, TVETIs and schools)
7	2021-2022	2 Manuals: “Disciplined Child. Myth or Reality” “Adolescence Inside and Out. A Self-Support Booklet”	for parents, professionals and paraprofessionals  for adolescents aged 10+
8	2021-2022	Educational materials for the e-learning platform	video-materials on anxiety, parenting during emergency situation, bullying, violence, etc., crisis intervention to children at school; tips for teachers to provide response to children during family crisis; tips for school counsellors to support children during learning process in case of crisis; tools to assess psychological state of children during crisis, psychosocial support to the children with special needs
9	2022	“Family Crisis Intervention” (FCI) interdisciplinary academic course syllabus (24 academic hours)	The course was approved by YSU Department of Psychology of Personality and involved in the master program on Child counselling and psychotherapy
10	2022	Risk-informed standards, procedures and mechanisms to strengthen community-based social support services for families and children	available to the MLSA

Also, (web-)links to online news referencing the Project are listed below;

1. Project Information/UNDP official website  
<https://www.am.undp.org/content/armenia/en/home/projects/strengthening-stability-and-resilience-of-the-bordering-communit.html>
2. Publication on Meeting of APY NGO and UNDP Armenia representatives/MoLSA official website  
22 Sep, 2021  
<https://socservice.am/news/handipvour-qnnarkvour-undp-kazmakerpvouthyan-ev-hay-arajadem-eritasardner-hk-i-nerkayacvouichneri-het>
3. Publication on Jobs Component/UNDP official website  
Oct 13, 2021  
“From Crises to Recovery: Unlock Jobs”  
<https://www.am.undp.org/content/armenia/en/home/presscenter/articles/2019/from-crises-to-recovery--unlock-jobs.html>
4. Publication on Jobs Component/UNDP official FB page  
Oct 20, 2021  
“From Crises to Recovery: Creating New Job Opportunities”  
<https://www.facebook.com/UNDPArmenia/posts/4434445819969986>
5. Re-Publication of Jobs Component FB news/MoLSA official website

Oct 20, 2021

“Joint Projects in scope of MoLSA, UNDP co-operation”

[ՄՍԾ, UNDP համագործակցության շրջանակներում իրականացվող համատեղ ծրագրեր \(socservice.am\)](http://www.socservice.am)

6. Publication on Jobs Component/UNDP official FB page  
Nov 09, 2021  
“UNDP Resident Representative in Armenia Natia Natsvlishvili visit Syunik Region”  
<https://www.facebook.com/UNDPArmenia/posts/4496088707139030>
7. Publication on Online VET Component/ UNDP official website  
Nov 16, 2021  
“Unleashing Potential of Online VET”  
<https://www.am.undp.org/content/armenia/en/home/presscenter/articles/2019/unleashing-potential-of-online-vet.html>
8. The Project report on DRM training component has been prepared in 2 languages and is uploaded at the official website of the DRR National Platform, as well as tert.am website.  
<http://www.arnap.am/?p=10069>  
<http://www.arnap.am/?p=10069&lang=en>  
<https://www.facebook.com/ARNAPfoundation/posts/4799073296797389>  
<https://www.facebook.com/groups/217001054999048>  
<https://www.facebook.com/groups/887903734560419>
9. Publications on the launch of the Career Orientation Camp for Veterans “My skills My future”  
Dec 07, 2021  
<https://www.facebook.com/UNDPArmenia>  
<https://www.facebook.com/mlsa.am>  
[«Իմ կարողություններն իմ ապագան են». մեկշաբաթյա դասընթաց 44-օրյա պատերազմի մասնակիցների համար - YouTube](http://www.1lurer.am/hy/2021/12/07/«Իմ-կարողություններն-իմ-ապագան-են»-մեկշաբաթյա-դասընթաց-44-օրյա-պատերազմի-մասնակիցների-համար-YouTube)  
<https://www.1lurer.am/hy/2021/12/07/«Իմ-կարողություններն-իմ-ապագան-են»-մեկշաբաթյա-դասընթաց-44-օրյա-պատերազմի-մասնակիցների-համար/618864>  
<https://news.am/arm/news/676243.html>  
<https://armenpress.am/arm/news/1070117.html>
10. News on the digital TVET /UNDP official website  
December 21, 2021  
<https://www.am.undp.org/content/armenia/en/home/presscenter/articles/2019/strengthening-digital-vocational-education-and-training--vet--.html>
11. DRR Component publications on ARNAP official w/s and FB page  
December 30, 2021  
<http://www.arnap.am/?p=10113>  
<https://www.facebook.com/ARNAPfoundation/posts/4888809391157112>  
<https://www.facebook.com/ARNAPfoundation/posts/4888761497828568>  
<https://www.facebook.com/ARNAPfoundation/posts/4888623357842382>
12. DRR Component publications on “Work and Motherland NGO” official FB page  
February 9, 2022  
March 16, 2022  
March 17, 2022  
<https://bit.ly/3ICVYXx>  
<https://bit.ly/3wD0MK7>  
<https://bit.ly/3urozKn>
13. Publication on Jobs Component on UNDP FB page  
Apr 11, 2022  
[UNDP in Armenia - English text below ↗ ՄԱԿ-ի Չաղագսման... | Facebook](https://fb.watch/cmGYwV57DP/)  
<https://fb.watch/cmGYwV57DP/>
14. Publication about training of Unified Social Service/USS regional centres employees on MoLSA official w/s  
April 21, 2022

[հրականագրվում են ՄՍԾ 49 տարածքային կենտրոնների զբաղվածության շուրջ 100 մասնագետի կարողությունների զարգացման դասընթացներ | ՀՀ աշխատանքի և սոցիալական հարգելի նախարարություն \(mlsa.am\)](https://www.mlsa.am/?p=34591)  
<https://www.mlsa.am/?p=34591>

15. Re-Publication of news on the 2 Training Sessions for USS 100 Employees by MoLSA on UNDP FB page  
April 27, 2022  
[UNDP in Armenia - English text below ↗ Կարևորելով... | Facebook](#)
16. Interview with Deputy Minister of LSA about the 2 Training Sessions for USS 100 Employees on ArmenPress official w-s  
April 27, 2022  
[Պարտադիր ժամկետային զինվորական ծառայությունից նոր գորագրվածները կօգտվեն մասնագիտական կողմնորոշման և ուղղորդման ծառայություններից | ԱՐՄԵՆՊՐԵՍ Հայկական լրատվական գործակալություն \(armenpress.am\)](#)
17. Publication on DRR Component on UNDP FB page  
“Capacitating local CSOs for disaster risk reduction (DRR)”  
May 24, 2022  
<https://www.facebook.com/229486803799263/posts/5112475812166980/?d=n>
18. Publication on Jobs Component on UNDP FB page  
June 14, 2022  
<https://fb.watch/dF50mh48Au/?fs=e&s=cl>
19. Publication on the Project closure field visit to Vayots Dzor and Syunik on UNDP w/s  
July 08, 2022  
<https://www.facebook.com/229486803799263/posts/pfbid0ELQjAkbrwCpjbngqrhTVPzhWSFrciPYiBSNHZ97hxHPV29qphgKa9U4bBUaGJ4D9BI/?d=n>  
(1) [UNDP in Armenia - Posts | Facebook](#)

## VII. VALIDATION OF RESULTS (FIELD VISITS). QUALITY ASSURANCE. LESSONS LEARNED. PROJECT BOARD MEETINGS. DONOR REPORTS. OTHER IMPORTANT INFORMATION

- *Prepare and countersign with Portfolio Manager a **field visit/output verification** template during Q2 and Q4. Collect in one document all previous verification files; attach to monitoring report only the last one. Q4 is cumulative for annum, if expedient present ideally also the project’s aggregated results.*

See the updated field visit/output verification templates in annexes.

- *Formulate **lessons learned** in monitoring report as accumulated through all years (disaggregate by years is relevant/expedient). In output verification template indicate current year lessons learned or all if space/expedient. Formulate lessons learned in a way that knowledge is transferable.*

The Project did not face obstacles during the implementation phase. However, there are 3 hampering circumstances that led to the **Project no-cost extension for additional 3 months** caused by;

- COVID-19 pandemic, which, in fact, prohibited mandatory face-to-face DRM trainings with school children and thus the Project has postponed them until better epidemiological situation.
- winter season, when LLRM Assessments in 21 settlements were impossible to accomplish, due to the unpassable conditions of the mountainous roads as well as hardly reachable landscape in the target settlements.
- the development of risk-informed standards, procedures and mechanisms to strengthen community-based social support services for families and children, which took much more time than it was originally planned, due to the coordination efforts and complexity of the assignment performed at the national level.

All the obstacles were successfully overcome thanks to the granted by the donor no-cost extension for the period of 3 months (April-June, 2022).

The key **lessons learned** identified throughout the Project implementation are as follows:

1. Sufficient time (at least 8-12 months) should be secured for policy-level advice allowing enough time for validation, multi-stakeholder discussion, and final endorsement.
  2. Well elaborated M&E system needs to be in place to track the Project results at settlement level.
  3. Close collaboration with local authorities is must for the Project seamless performance at the ground.
- *Present a schedule of Project Board (PB) meetings (indicative for a project lifetime). For conducted PB present recommendations.*

The project Board meeting was planned to conduct in early October, 2021. However, it was postponed by the Donor due to unforeseen conditions related to Covid-19 situation and no new meeting was initiated or scheduled afterwards by the Donor.

- *Present a schedule of donor reports, requests for installments and completion status.*

The **Donor reports** were submitted on quarterly basis for the following periods;

- Oct-Dec, 2021 (Quarter Q3 2021),
- Jan-Mar, 2022 (Quarter Q4 2021),
- April-June, 2022 (Quarter Q1 2022).
- Monthly project briefs (verbal and written) have been assured by the Project Management,
- The Project Completion report was prepared and shared with the donor in August, 2022 along with uncertified financial report.
- A Certified financial report will be presented to the donor by mid. December, 2022 as per the UNDP SOPs.

The **Donor contributions** were received in 3 installments according to the below schedule;

1. On August 04, 2021 - at the beginning of the Project,
  2. On February 28, 2022 – upon the submission of “Donor Interim Financial Report as of Nov 30, 2021” in Dec, 2021 and “Project No-Cost Extension Request as of Dec 31, 2021” in Jan, 2022
  3. On June 09, 2022 - upon the submission of “Donor Interim Financial Report as of Mar 30, 2022” in May, 2022.
- *Prepare **quality assurance report** in UNDP system and discuss with Portfolio Manager (do not submit in the system). For newly developing projects/outputs (in case of outputs it is substantive revision) design quality assurance reports shall be presented at appraisal. For implementation projects quality assurance reports are prepared every other year. For closing projects before project closure. In line with UNDP policies, project’s **Closure Quality Assurance Reports** shall be shared with Project Board together with final monitoring and project final report (if different).*

The project Quality Assurance Report can be accessed via the following link;

<https://intranet-apps.undp.org/ProjectQA/Forms/Design?fid=6117&year=2020&ou=ARM&pid=00128546&fltr=PROJECT>

## VIII. FUTURE ACTIONS, WORK PLAN

- *Indicate key strategic events/actions ahead.*

The Project completed on budget on June 30, 2022.

By the end of the Project implementation UNDP put its own resources to offset the occurred budget deficit caused by exchange rate fluctuations led to depreciation of USD and GBP against appreciated local currency.

As a result, the Project was able to meet all the programmatic commitments made at the beginning of 2022.

All the planned programmatic activities have been dully delivered and the key strategic events or actions ahead are related to the official financial/operational closure of the Project.

- *Present updated Work Plan (ref. ProDoc). UNDP standard template see in attachments.*

The updated Annual work plan is available in Annexes.

**Intended Outcome as stated in UNSDCF/Country Programme Results and Resource Framework: UNSDCF Outcome 4: People, communities and regions benefit from equitable economic opportunities, decent work and sustainable livelihoods, enabled through competitiveness and inclusive green growth.**

**Outcome indicators as stated in the Country Programme [or Global/Regional] Results and Resources Framework, including baseline and targets:**

**Indicator 1.2.1:** Number of inclusive local economic development plans/strategies and policies/frameworks in place

Baseline (2020): 45 plans/strategies; 2 policies/mechanisms

Target (2025): 60 plans/strategies; 6 policies/mechanisms,

UNDP, annually

**Indicator 1.2.2:** Number of improved public service models

Baseline (2020): 0

Target (2025): 6,

UNDP, annually

**Applicable Output(s) from the UNDP Strategic Plan: Output 1.2:** Capacities at national/sub-national levels strengthened to promote inclusive local economic development (LED) and deliver inclusive public services.

**Project title and Atlas Project Number:** Strengthening Stability and Resilience of the Bordering Communities in Vayots Dzor, Gegharkunik and Syunik Regions, Phase 3

Project ID: 00128546; Output Number: 00127976

EXPECTED OUTPUTS	OUTPUT INDICATORS	DATA SOURCE	BASELINE		TARGETS (by frequency of data collection)				FINAL		DATA COLLECTION METHODS & RISKS, COMMENTS
			Value	Year	Year 1 (2021)		Year 2 (2022)		Planned	Actual	
					Planned	Actual	Planned	Actual	Planned	Actual	
1. Capacity building of stakeholders to use electronic data toolkit and apply it in the community/regional policy development.	<b>1.1</b> deliver trainings to local community administrations to build their ability to apply LLRM and SEI toolkit in the community development planning		60	2021	124 direct beneficiaries (22 NGOs)	124 direct beneficiaries (22 NGOs)	124	124	124 (22 NGOs)	124 (22 NGOs)	Project's reporting mechanism
	<b>1.2</b> update and maintain the data visualization dashboard to ensure quick access to the collected data		data visualization dashboard is introduced	2021	data visualization dashboard is operational	data visualization dashboard is operational	data visualization dashboard is operational	data visualization dashboard is operational	data visualization dashboard is operational	data visualization dashboard is operational	Project's reporting mechanism

4. Implementation of competency-based VET reforms to enhance youth employability in fragile context	4.1 VET policy development for on-line education to address accessibility and quality in VET system		0	2021	3 normative documents	3 normative documents	Developed and submitted to the MESCS	Developed and submitted to the MESCS	3 normative documents – developed and finalized	3 normative documents-developed and finalized	Project's reporting mechanism
	4.2 capacity building of VET faculty on e-learning modalities and techniques		480	2021	1510	1510	1510	1510	NA	1510	Project's reporting mechanism
	4.3 development/revision of educational standards		0	2021	0	0	2 Education Standards and 2 modular programs developed and endorsed	2 Education Standards and 2 modular programs developed and endorsed	2 Education Standards and 2 modular programs developed and endorsed	2 Education Standards and 2 modular programs developed and endorsed	Project's reporting mechanism
	4.4 support to Career Guidance and Professional Orientation system		0	2021	Piloting of the Model on "Socio-economic integration of conflict effected population with the focus on 50 veterans"	Piloting of the Model on "Socio-economic integration of conflict effected population with the focus on 50 veterans"	Final Report on the Model implementation is in place	Final Report on the Model implementation is in place	Final Report on the Model implementation is in place 100 employees of the USS are trained as part of the Model implementation	Final Report on the Model implementation is in place 100 employees of the USS are trained as part of the Model implementation	Project's reporting mechanism
5. COMMUNITY LEVEL	5.1 practical interventions to support implementation of DRM plans		5	2021	5	5	12	12	12	12	Project's reporting mechanism
	5.2 Support to use Score Card for Kajaran, Meghri and Sisian cities and develop City Resilience Action Plans		0	2021	Rapid SC assessment of 3 cities is in place	Rapid SC assessment of 3 cities is in place	In-depth SC assessment of 3 cities is in place with 3 CR AP	In-depth SC assessment of 3 cities is in place with 3 CR AP	In-depth SC assessment of 3 cities is in place with 3 CR AP	In-depth SC assessment of 3 cities is in place with 3 CR AP	Project's reporting mechanism

	5.3 LLRM activities continuation		42 LLRM assessments are done	2021	42	42	61 LLRM assessments are performed	61 LLRM assessments are performed	63 LLRM assessments are performed	63 LLRM assessments are performed	Project's reporting mechanism
6. KINDERGARTEN and HEALTH FACILITIES LEVEL	6.1 DR assessment and DRM and contingency plans development for kindergarten and health facilities		5	2021	5	5	30	30	30	30	Project's reporting mechanism
	6.2 Introduction of financial sustainability instruments for CSOs in the field of DRM		3 small-scale financial projects	2021	6 small-scale financial projects	13 small-scale projects	16 small-scale projects	23 small-scale projects	16 small-scale financial projects	23 small-scale financial projects	Project's reporting mechanism
	6.3 Capacity development of local NGOs and civil society		60	2021	22 NGOs (124 direct beneficiaries)	22 NGOs (124 direct beneficiaries)	22 NGOs (124 direct beneficiaries)	22 NGOs (124 direct beneficiaries)	124 direct beneficiaries	124 direct beneficiaries	Project's reporting mechanism
7. Delivery on-job trainings with further job placement for the most vulnerable segments of population	7.1 job creation interventions at the community level		78	2021	213 direct beneficiaries, 2 on-job training modalities	213 direct beneficiaries, 2 on-job training modalities	283 direct beneficiaries, 1 on-job training modalities	283 direct beneficiaries, 1 on-job training modalities	283 direct beneficiaries2 modalities	283 direct beneficiaries 2 modalities	Project's reporting mechanism



#	Description	Risk Category	Impact & Probability	Risk Treatment / Management Measures	Risk Owner
	<p>Enter a brief description of the risk. Risk description should include future <b>event and cause</b>.</p> <p>Risks identified through HACT, SES, Private Sector Due Diligence, and other assessments should be added to risk log</p>	<p>Social and Environmental Financial Operational Organizational Political Regulatory Strategic Other</p> <p>Subcategories for each risk type should be consulted to understand each risk type (see Enterprise Risk Management Policy)</p>	<p>Describe the potential <b>effect</b> on the project if the future event were to occur.</p> <p>Enter <b>probability</b> based on 1-5 scale (1 = Not likely; 5 = Expected)</p> <p>Enter <b>impact</b> based on 1-5 scale (1 = Low; 5 = Critical)</p>	<p>What actions have been taken/will be taken to manage this risk.</p>	<p>The person or entity with the responsibility to manage the risk.</p>
1	Increasing numbers of new COVID-19 cases may lead to another wave of imposing lockdown and mobility restrictions, which may affect all activities, requiring face-to-face interaction	Operational	P=4 I=4	All the communication, face-to-face trainings will be transmitted to online modality. Face-to-face activities should be kept with minimum number of participants and considering COVID-19 precaution measures.	Project Management
2	Crisis response by the Government requires additional budgetary allocations and state-run and state supported organizations are underfunded, which might affect sustainability of the project results	Financial	P= 3 I= 3	Implementing parties are closely working with the respective ministries to secure minimum sustainability for the services to be targeted during the project.	Project Management
3	The socioeconomic vulnerabilities overburden women, which may hinder their wide participation in the Project restricting the gender equality focus of the Project which cannot be addressed within its scope and timeframe. The gender focus of the Project may create adverse effects, challenging the gender norms in the target communities creating a negative response if not well designed.	Social	P= 2 I= 2	The Project apply agile implementation modality through adjusting the communication and engagement tools, space and time, so that women engagement is facilitated and assured.	Project Management
4	The gender focus of the Project may create adverse effects, challenging the gender norms in the target communities creating a negative response, if not well designed.	Social	P=1 I=1	The Project will use nuanced and considerate approach, as well as a communication strategy while advancing the gender dimension of the project not to create negative response	Project Management
5	Implementation of the Jobs component of the Project has been started and will last during the least favourable months for business operation of seasonal character from employers point of view, which might lead to certain difficulties in assurance of further job placement of direct beneficiaries at the level of 40%	Operational	P=4 I=4	The Project strives to assure the level of job retention at the level of 40% while negotiating with the potential employers.	Project Management
6	Escalation of the border conflict still has low to medium probability, which will make it	Political	P=1 I=1	The implementing agencies should follow the business continuity plan, preparedness measures in	Project Management



	hard, if not impossible to ensure Project continuity.			case of a conflict scenario and the security advisory. The negative impact of the travel restrictions especially in Syunik marz are observed.	
7	Possible worsening of weather conditions (during the winter months) may affect the outreach to project sites and beneficiaries	Operational	P=3 I=4	The implementing partners have been advised to make the workplans flexible to adjust to the weather conditions in target regions.	Project Management
8	The Project may create high expectations in the communities, which cannot be addressed within its scope and time frame	Operational	P=3 I=3	The Project is clear in communicating the goals and the scope of support intended within the scope of the Project carefully choosing the messaging and wording for each target audience.	Project Management

## OFFLINE RISK LOG

## ANNUAL/MULTIYEAR WORK PLAN AND BUDGET FROM PRODOC <sup>67</sup>

All anticipated programmatic and operational costs to support the project, including development effectiveness and implementation support arrangements, need to be identified, estimated and fully costed in the project budget under the relevant output(s). This includes activities that directly support the project, such as communication, human resources, procurement, finance, audit, policy advisory, quality assurance, reporting, management, etc. All services which are directly related to the project need to be disclosed transparently in the project document.

EXPECTED OUTPUTS	PLANNED ACTIVITIES	Planned Budget by Year		RESPONSIBLE PARTY	PLANNED BUDGET						
		Y1 (2021)	Y2 (2022)		Funding Source	Budget Description	Amount				
<b>Output 1.1 Improved access to data for evidence-based decision making on national, regional and local levels with the focus on the most vulnerable groups</b> <i>Gender marker: GEN 2</i>	1.1.1 Capacity building of stakeholders to use electronic data toolkit and apply it in the community/regional policy development	67,497.19	64,908.00	UNDP	UK CSSF	Local consultants	38,766.01				
						Contractual Services - Comp	35,799.38				
						Information Technology Equipmt	897.87				
						Audio Visual&Print Prod Costs	982.94				
	1.1.5 Implementation of competency-based VET reforms to enhance youth employability in fragile context									Training, Workshops and Confer	44,644.84
										Miscellaneous Expenses	1,431.28
										Facilities&Administration	9,801.79
										Foreign Exchange Currency Loss	81.08
MONITORING					N/A	N/A					
<b>Sub-Total for Output 1.1</b>							<b>132,405.19</b>				
<b>Output 2.1 Gender-sensitive disaster management mechanisms are established/updated at the levels of (i) community, (ii) school, (iii) kindergarten and health facilities informed by conflict</b>	2.1.1 COMMUNITY LEVEL (1.Practical interventions to support implementation of DRM plans for Goris and Vardenis 2.Support Meghri, Sisyan and Kajaran cities to use Score Card and develop City Resilience Action Plans 3.LLRM assessment in 20 settlements of Meghri, Zaritap, Areni and Geghamasar consolidated communities)	80,823.36	81,864.00	UNDP	UK CSSF	Local consultants	10,246.23				
						Contractual Services - Individ	2,546.77				
						Travel	3,462.73				
						Contractual Services – Comp	29,400.00				
						Grants	103,600.13				

<sup>6</sup> Cost definitions and classifications for programme and development effectiveness costs to be charged to the project are defined in the Executive Board decision DP/2010/32

<sup>7</sup> Changes to a project budget affecting the scope (outputs), completion date, or total estimated project costs require a formal budget revision that must be signed by the project board. In other cases, the UNDP programme manager alone may sign the revision provided the other signatories have no objection. This procedure may be applied for example when the purpose of the revision is only to re-phase activities among years.

<b>specifics and COVID-19 response.</b> <i>Gender marker: GEN 2</i>	2.1.3 KINDERGARTEN and HEALTH FACILITIES LEVEL - DR assessment and DRM development of kindergartens and health facilities					Miscellaneous Expenses	1,380.59
						Facilities&Administration	12,050.91
	MONITORING					N/A	N/A
	<b>Sub-Total for Output 2.1</b>						
<b>Output 2.3 Enhanced capacities of the population in bordering areas especially youth and women, for facilitated entry into the labor market through reskilling initiatives</b> <i>Gender marker: GEN 2</i>	2.3.1 Delivery on-job trainings with further job placement for the most vulnerable segments of population	924.12	0.00	UNDP	UK CSSF	Contractual Services - Comp	831.17
						Miscellaneous Expenses	39.02
						Facilities&Administration	69.61
						Foreign Exchange Currency Loss	-15.68
		88,079.93	97,716.94	Work and Motherland Regional Development NGO	UK CSSF	Contractual Services - Comp	172,000.28
						Miscellaneous Expenses	39.02
						Facilities&Administration	13,763.14
						Foreign Exchange Currency Loss	-5.57
		83,752.84	0.00	Armenian Progressive Youth NGO	UK CSSF	Contractual Services - Comp	77,608.43
						Miscellaneous Expenses	39.02
						Facilities&Administration	6,211.79
						Foreign Exchange Currency Loss	-106.40
	MONITORING					N/A	N/A
<b>Sub-Total for Output 2.3</b>							<b>270,473.83</b>
<b>Evaluation (as relevant)</b>	EVALUATION					Not relevant	N/A
<b>General Management Support</b>	6.1.1 Administration costs/ Office Running Costs/ IT, communication, supplies	73,727.00	31,946.81	UNDP	UK CSSF	Management costs	0.00
						Local consultants	15,193.47
	6.1.2 Administration costs/ Office Running Costs/ Travel					Contractual Services/Individuals	33,119.61
						Travel	4,624.16
	Equipment and Furniture					1,272.31	
	Materials & Goods					337.20	

	6.1.3 Administration costs/ Office Running Costs/ Office Rent					Communic & Audio Visual Equip	3,478.81
	6.2.1 Administration costs/ Visibility and Printing Costs/ Translation/layout/visibility					Information Technology Equipmt	1,135.70
						Rental and Maint.Premises	2,075.35
						Rental & Maint of Info Tech Eq	508.72
						Rental & Maint of Other Equip	170.80
						Professional services/Evaluation	29,000.00
						Audio Visual&Print Prod Costs	912.68
						Miscellaneous Expenses	1,585.42
						Facilities&Administration	7,473.15
						Foreign Exchange Currency Loss	-3.06
Management Costs/ Personnel	0.00	10,000.00	UNDP	TRAC	Contractual Services/Individuals	10,000.00	
<b>Sub-Total General Management Support</b>						<b>110,884.32</b>	
<b>TOTAL W&amp;M Regional Development NGO</b>						<b>185,796.87</b>	
<b>TOTAL Armenian Progressive Youth NGO</b>						<b>83,752.84</b>	
<b>TOTAL TRAC</b>						<b>10,000.00</b>	
<b>TOTAL UNDP</b>						<b>396,900.99</b>	

## Output Verification Template 1.

### Field Visit Report

**Date of visit:** October 21-22, 2021

**Subject of visit:** Business Trip to Syunik Region

**Project number(s) and title(s);**

1. 00128546 Strengthening Stability and Resilience of the bordering communities in Vayots Dzor, Gegharkunik and Syunik Regions, Phase 3
2. 00127661 Our Lives: Our Future. Supporting Self Recovery and Resilience of Conflict Affected Communities in Armenia
3. 00135109 Support to Post-conflict Recovery of the Most Vulnerable Communities and Groups in Armenia

**Venue visited;** Sisian, Goris, Kapan - Syunik Region, RA

**Purpose of the field visit:** For Site/beneficiary visits/Jobs.

Outcomes	Update on outcomes	Outputs	Update on outputs	Reasons if progress below target	Update on partnership strategies	Recommendations and proposed action
<p><b>UNSDCF Outcome 4:</b> People, communities and regions benefit from equitable economic opportunities, decent work and sustainable livelihoods, enabled through competitiveness and inclusive green growth.</p>	<p>The project has created and scaled up models of sustainable development in the target communities. All the models have been to the biggest extent inclusive targeting unemployed young women, displaced population, PWD, veterans, socially vulnerable children and ensuring decent jobs and comprehensive support from the stage of consulting to capacity building, as well as addressing DRM mitigation measures at the community level.</p>	<p><b>Output 1.2:</b> Capacities at national/sub-national levels strengthened to promote inclusive local economic development (LED) and deliver inclusive public services.</p>	<p>The Project closely works and aligns with the Government at national, province and local level to a) ensure alignment with the existing strategies and roadmaps of local development; b) advocate for necessary normative and procedural changes to support the project outcomes; c) enable cross-portfolio, cross-agency and cross-community collaboration.</p>	<p>Not applicable.</p>	<p>Throughout its implementation the Project has forged several successful partnerships, which helped to scale up the efforts of the Project and offer support to the most vulnerable groups in the target communities. The project should continue building partnerships with CSOs at national and regional levels.</p>	<p>The Project should continue to follow the high standards of equity, equality and fairness while working with its beneficiaries.</p>

## **PROJECT PERFORMANCE—IMPLEMENTATION ISSUES**

[If the person conducting the field visit observes problems that are generic and not related to any specific output, or that apply to all of them, he or she should address the ‘top three’ such challenges.] List the main challenges experienced during implementation and propose a way forward.

The Project implementation is advancing smoothly without considerable deviations and setbacks. The Project results are in line with the Project Annual targets and are very welcome by the project partners across target communities. There is considerable beneficiary satisfaction with the provided support. It has a good credit among the partners and the beneficiaries and effectively enlarges its partnerships for scaling up its on-ground DRM interventions as well as job-creation efforts.

## **LESSONS LEARNED**

Describe briefly key lessons learned during the project:

### Filed visit to Syunik region (Sisian, Kapan, Goris) – Jobs component:

Filed mission to Syunik region exceeding the initially planned agenda by the number of visited businesses provided with the practical insights on the Project implementation on the ground once again proving full relevance of the Project to the regional context. M&E exercise of the Projects’ Jobs component revealed no deviation from the implementation path to the full satisfaction of the Project’s Management.

### DRM Component: Field visit to Zaritap, Areni and Goris consolidated community:

During the mission it was identified that DRM plans served as a bases for agreement between the Kindergarten administration and Regional Rescue Service for organization of simulation exercises and evacuation drills on monthly bases to test DRM plans and also increase the skills of personal and children for proper response during the emergencies.

The community administration and resilience team members highlighted the need to increase knowledge and preparedness during the conflict situations. It was mentioned the need for organization the relevant trainings on Civil Protection and provision of educational materials. In this regard the main principles of the next activities were discussed and agreed. UNDP will consider the recommendations received during the filed mission and will develop proper training module to ensure the further capacity development process covers not only DRM related issues, but also civil protection needs.


### **Participants in the field visit:**

Local community representatives, CSOs, direct beneficiaries, regional employers, etc.

### **Project // Portfolio**

Anna Gyurjyan

SED, HIV and Health Programme Manager

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## Output Verification Template 2.

### Field Visit Report

**Date of visit:** July 06-07, 2022

**Subject of visit:** Joint mission to the Vayots Dzor and Syunik Regions to present the results of the Project

**Project number and title:** 00127976 Strengthening Stability and Resilience of the bordering communities in Vayots Dzor, Gegharkunik and Syunik Regions, Phase 3

**Venue visited;** Yegehgnadzor, Vayk, Goris and Khot communities of Vayots Dzor and Syunik Regions, RA

**Purpose of the field visit:** With the purpose to show the UNDP-UNICEF joint Project’s results funded by the UK Government’s Conflict, Stability and Security Fund (CSSF), the Project has organized a joint UNDP-UNICEF–UK mission to the Project’s 7 key sites located in Vayots Dzor and Syunik regions on July 6-7, 2022. The mission was headed by the UNDP, UNICEF and the UK Embassy Senior Management (the Agenda of the mission is given in the Annex I).

The main objectives of the mission were as follows:

- a) participate at the openings and wrap-up events of the Project
- b) reinforce mutual cooperation with the local authorities and CSOs
- c) video shooting of the Project’s key interventions and achievements along Employment and DRM components with the participation of the Project’s Senior Management from UNDP, UNICEF and the UK Embassy.

Outcomes	Update on outcomes	Outputs	Update on outputs	Reasons if progress below target	Update on partnership strategies	Recommendations and proposed action
<b>UNSDCF Outcome 4:</b> People, communities and regions benefit from equitable economic opportunities, decent work and sustainable livelihoods, enabled through competitiveness and inclusive green growth.	The project has created and scaled up models of sustainable development in the target communities. All the models have been to the biggest extent inclusive targeting unemployed young women, displaced population, PWD, veterans, socially vulnerable children and	<b>Output 1.2:</b> Capacities at national/sub-national levels strengthened to promote inclusive local economic development (LED) and deliver inclusive public services.	The Project closely worked and aligned with the Government at national, province and local level to a) ensure alignment with the existing strategies and roadmaps of local development; b) advocate for necessary normative and procedural changes to	Not applicable.	Cooperation with the local authorities, entities and CSOs is further strengthened, which lays sound grounds for continuation or replication of the Project’s interventions across other communities and regions.	The joint mission has been successfully fulfilled. The Project reached its key targets and outcomes.

	ensuring decent jobs and comprehensive support from the stage of consulting to capacity building, as well as addressing DRM mitigation measures at the community level.		support the project outcomes; c) enable cross-portfolio, cross-agency and cross-community collaboration.			
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## PROJECT PERFORMANCE—IMPLEMENTATION ISSUES

The Project reached its key targets and outcomes without considerable deviations and setbacks. All the programmatic commitments were completed smoothly within the implementation period.

The Project results are in line with the Project Annual targets and are very welcome by the project partners across the target communities. There is considerable beneficiary satisfaction with the provided support. Cooperation with the local authorities, entities and CSOs is further strengthened, which lays sound grounds for continuation or replication of the Project’s interventions across other communities and regions.

## LESSONS LEARNED

The field mission was conducted based on the planned visit agenda with the necessary personal protection equipment. Key meetings with the Project counterparts are presented above. The main findings and conclusions of the mission are presented below;

- Teachers’ capacity building of the TVET institutions is among key priorities of the ongoing TVET reforms
- Jobs creation and income generation component of the Project is highly appreciated by the local communities. In case of available funding, it was proposed to continue employment programs in the regions, which builds economic resilience at the local level
- The DRM small-scale projects implemented in Vayk and Goris communities have been implemented for the first time and proved to be extremely successful and timely in terms of resilience building to compound crises and external shocks
- DRM initiatives along with Employment projects are seen by the communities’ members among the most urgent issues to be addressed at the local level to build resilient communities in the bordering areas.
- A short documentary will be prepared based on the mission results.

**Participants in the field visit:** UNDP, UNICEF and the UK Embassy Senior Management, Local community representatives, CSOs, direct beneficiaries, regional employers.



## Project // Portfolio

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## Annex I

**Agenda**  
**Joint mission to the Vayots Dzor and Syunik Regions**  
**to present the results of the “Strengthening Stability and Resilience of the Bordering**  
**Communities in Vayots Dzor, Geghrqunik and Syunik Regions” Project (3<sup>rd</sup> phase) funded**  
**by the UK Conflict, Stability and Security Fund**

July 06-07, 2022

July 06 (Wednesday)- Vayots Dzor		
	Subject and the main objective	Background information
09:00-11:00	Departure from Yerevan to Yeghegnadzor	
11:00-12:30	<p><b>Visiting the Vayots Dzor Regional State Colleague (UNDP/UNICEF)</b>  <i>/Address: Spandaryan 3, Yeghegnadzor/</i></p> <p><b>The main objectives are threefold: 1.</b> to meet with the College management and the faculty, who participated at the massive online training on digital skills, <b>2.</b> to discuss the importance of Disaster Management Plan developed for the College, <b>3.</b> to meet with the participants of “IDEA Lab” from Yeghegnadzor and Vayk, attend the exhibition of their works and discuss the results, to meet with the College management and the faculty, who participated at the online training on digital skills, as well as to discuss the importance of Disaster Management Plan developed for the College.</p>	<p>UNDP delivered two online 72-hour trainings on “Digital learning platforms” and “IT skills” for the TVET College 45 faculty and management staff to improve quality of online vocational education.</p> <p>UNDP has developed Disaster Risk Management plan for the College.</p> <p>Within the Project implemented by Fashion and Design Chambers NGO, UNICEF provided creative and business skills and psychosocial support in the frames of the “IDEA Lab” initiative for adolescents from Yeghegnadzor, Vayk, Sevan, and Goris communities.</p>
12:30-13:00	Departure from Yeghegnadzor to Vayk	
13:00-14:00	<p>UNDP/UNICEF lunch            Old Bridge Caffe  <i>/Address: Yerevanyan hwy. 1 Yeghegnadzor Vayots Dzor, 3601/</i></p> <p>UK Embassy (HMA-Embassy business)</p>	

<p><b>14:00-15:30</b></p>	<p><b>Closing ceremony (together with the Governor of Vayots Dzor/tbc by the UK Embassy) with direct beneficiaries of two rounds of the on-job training component at Vayk Hotel/ (Tourism Center) (UNDP).</b></p> <p><i>/Address: 10 a Jermuk highway, Vayk/</i></p> <p><b>The main objective is</b> to present key indicators of the on-job training program, to meet direct beneficiaries, regional employers, representatives from local authorities and other concerned parties.</p>	<p>The Project interventions in the field of employment and income generation have applied Active Labour Market Policy (ALMP) Instruments aiming at reskilling and upskilling of unemployed people through paid 3-month on-job trainings that tackled different segments of the vulnerable population including young women, displaced population, veterans, people with disabilities (PWD), first-time jobseekers, and newly graduates.</p> <p>The successful first round of the paid Internship programme for the newly graduates implemented in 2021 marked with 88% of women participation rate and a high level of job placement for 6-12 months at the level of 50% demonstrating sustainability of the approach while addressing the challenges of local economic recovery and directly contributing to the economic resilience at the community level in a long run.</p> <p>Starting from February 1, 2022, the second round of the Project enabled 78 first-time jobseekers including young women (74%) mostly graduates of vocational education and training colleges (40%), universities (25%), and demobilized young men (17%). They were capacitated to start paid 3-month internship programme at the premises of 55 regional employers from Vayots Dzor (15), Gegharkunik (19), and Syunik regions (20).</p> <p>The Project contributed to the increased employability of women and men in the regions with more opportunities to generate income and become more competitive in the labour market opening prospects for the most promising ones to remain with an employer for another 6-12 months or to find another job based on the accumulated working experience.</p>
<p><b>15:45-16:15</b></p>	<p><b>Visiting Vayk kindergarten N1 (UNDP)</b></p> <p><i>/Address: Tovmasyan 4, Vayk/</i></p> <p><b>The main objective is</b> to participate in the simulation evacuation exercise aimed at testing the kindergarten DRM plan and level of preparedness of personnel and children.</p>	<p>Within the Project, Vayk kindergarten disaster risk management (DRM) assessment was conducted by “Work and Motherland” Regional NGO. As a result of the assessment, the DRM plan was developed in close collaboration with the regional Rescue Service and disaster risk reduction (DRR) National Platform.</p> <p>Based on the needs identified by the DRM plan, a training was organized for the personnel of the kindergarten on “First aid” and “Evacuation techniques and behavioral rules” during the earthquake and other emergencies.</p> <p>The preparedness of kindergarten was increased by delivering specialized fire extinguishers and first aid kits.</p> <p>One of the specific elements of the DRM plan is the evacuation process, and in this regard, the simulation exercise</p>

		will be organized in the kindergarten to test and update the plan jointly with the regional Rescue Service.
<b>16:15-18:00</b>	<b>Departure to Goris, Syunik region</b>	
<b>19:00-20:00</b>	<b>Joint Dinner in Goris Khoreayi Dzor</b> <i>/Address: Goris, 3202/</i>	
<b>Overnight in Goris community</b>		
<b>July 07 (Thursday)</b>		
	<b>Subject and the main objective</b>	<b>Background information</b>
<b>08:30-09:20</b>	<i>Breakfast</i>	
<b>09:30-10:15</b>	<b>HMA-Embassy Business</b>	
<b>10:30-11:15</b>	<p><b>Meeting with Peer Support Volunteers from Goris and adjacent communities (parents and adolescents) at Goris Women’s Development Resource Centre (UNICEF)</b></p> <p><i>/Address: 7/14 Ankakhutyan street/</i></p> <p><b>The main objective</b> is to meet the two groups of peer support volunteers from Goris and adjacent communities (parents and adolescents), to discuss how they provide mental health psychosocial support (MHPSS) to the peers in their communities, and how this model can complement the provision of social services by the state and community.</p>	<p>Within the Project, “Parenting School” NGO worked with parents and adolescents to equip them with knowledge and materials on the provision of psychosocial support to their peers. The trained peer support volunteers and members of parenting support groups formed in the frames of the Project have been working in their communities to increase the resilience and wellbeing of the community population.</p>
<b>11:30-12:15</b>	<b>HMA-Embassy business</b>	

<p><b>11:30-12:30</b></p>	<p><b>Visiting Goris N2 kindergarten (UNDP) by UNDP team only</b> /Address: Komitas street 9, Goris/</p> <p><b>The main objective</b> is to participate in the opening ceremony of the retrofitted kindergarten child protection shelter.</p>	<p>Within the Project, the “New Generation of Goris” CSO initiated retrofitting of the N2 Kindergarten child protection shelter that has 256 children (135 boys and 121 girls).</p> <p>During the Project, professional consultancy was also provided to the community administration for design, installation, monitoring, and evaluation of the water heating solar system’s operations as well as advise on the upgrade of the child protection shelter.</p> <p>As a result, the sanitary hygiene vulnerability of the kindergarten’s children was decreased by the provision of hot water. Besides, the level of preparedness and child protection during emergencies was also increased.</p>
<p><b>12:45-13:45</b></p>	<p><b>Visiting Karahunj community ambulatory (UNDP)</b> /Address: Street 10th, 8th building, Karahunj/</p> <p><b>The main objective</b> is to participate in the opening ceremony of the retrofitted Karahunj community ambulatory (together with the deputy Mayor of Goris).</p>	<p>Within the Project, the Goris branch of the “Khustup” NGO initiated retrofitting of the Karahunj community ambulatory that serves more than 3,500 people. During the Project implementation, professional consultancy was provided to the community administration for the establishment of solar energy system and retrofitting of the ambulatory. Medical first response equipment was also provided to the ambulatory to ensure timely and qualified medical examination of the population on permanent bases.</p>
<p><b>14:00-15:00</b></p>	<p>Joint Lunch Wine Garden /Address: 65 Syunik St, Goris, 3201/</p>	
<p><b>15:15-16:15</b></p>	<p><b>Visiting Khot school in Khot settlement (UNICEF)</b></p> <p><b>The main objective</b> is to participate in the DRM simulation exercise in the school of Tatev community and see how the school staff and children apply all the knowledge and skills they have learned during the Project.</p>	<p>During the 3<sup>rd</sup> phase of the Project, 45 regional schools were involved in DRR capacity development (out of which 1 school in Vayots Dzor, 16 schools in Syunik and 28 in Gegharkunik regions).</p> <p>Khot school is one of Goris community schools that was part of DRR activities. There are 89 boys and 78 girls studying in this school. In addition to the developed DRM plans, total of 38 representatives (20 teachers and 18 school children) have been trained on “First aid” and “Emergency preparedness and psychosocial support” trainings”.</p>
<p><b>16.15-20:15</b></p>	<p><b>UN Team: Departure from Goris to Yerevan</b></p>	